



Student Transportation
Services of Thunder Bay

the new Parent Portal



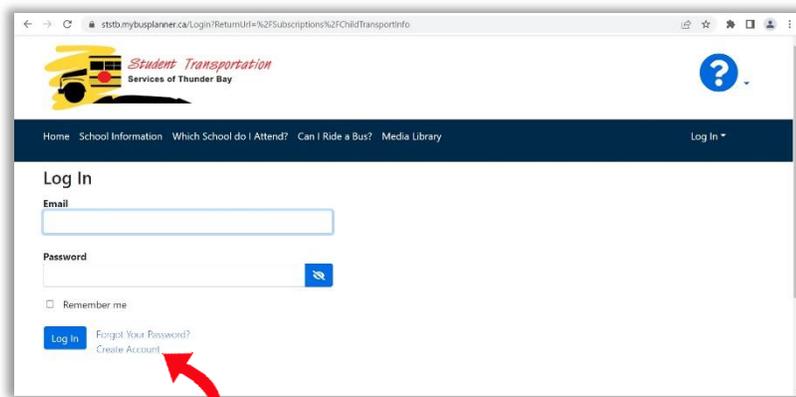
How do I access the Parent Portal?

Go to www.ststb.ca and click the 'Parent Portal' tile.

On the Parent Portal landing page, select the

PROCEED TO PARENT PORTAL button

at the bottom of the page to proceed to the Log In page



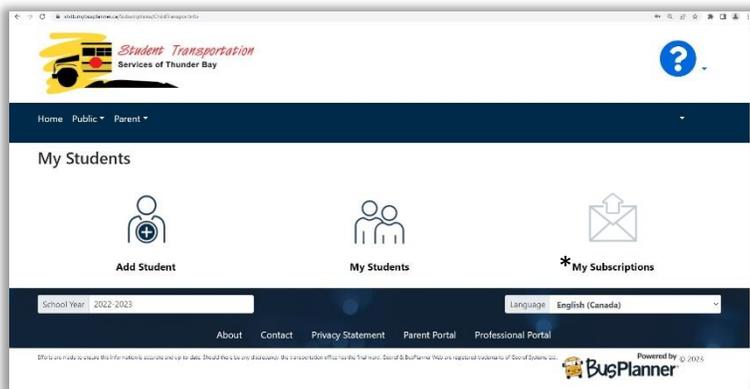
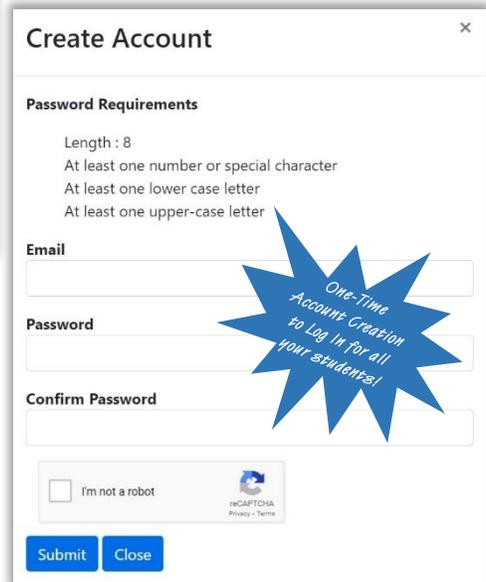
Log In to your account.

If this is your 1st time using the new Parent Portal, click **Create Account**

Create Account

This is different than previous versions of the Parent Portal as each user can now create a single account and add all their children to that single account rather than logging in separately for each individual student.

You will be sent a confirmation email to finish your account set up. Please check your junk email as well for this.



How do I add my child to my account?

Once logged into your account you will have the option of adding your children by selecting



Add Student

To view students you've added to your account, select

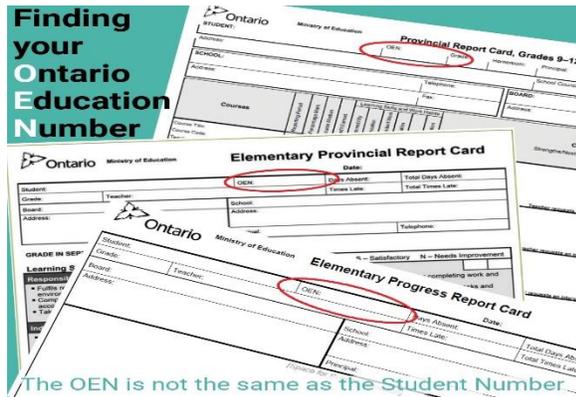


My Students

* 'My Subscriptions' is not active. Continue to use *Bus Status for Delay, Cancellation, and other route notifications.*

Adding/Viewing students on your account

After selecting 'Add Student', enter your child's Ontario Education Number (which can be found at the top of any report card or by contacting your child's school office), date of birth, current school, and current grade. Then select the blue 'Add Student' button at the bottom.



Add Student ✕

Ontario Education Number

Birth Date

School

Grade

Add Student
Close

Once the student has been added you will have access to the transportation information on file for them (see below).

Additional students can be added to your account using the 'Add Student' link  at the bottom of page.




Home
Public
Parent

My Students

Name
▼
✖

Student's Name

123456789 Grade 0 Met at Bus No.

School: TestSchool

Instructions: completing work and

To School (AM)

Time	Stop	Time Of Day	Route	Operator	Starting	Ending
7:57 AM	123 Any Street	AM Pickup	NORTH 00	BUS COMPANY NAME		
8:15 AM	TestSchool	AM Dropoff	NORTH 00	BUS COMPANY NAME		

From School (PM)

Time	Stop	Time Of Day	Route	Operator	Starting	Ending
2:50 PM	TestSchool	PM Pickup	NORTH 00	BUS COMPANY NAME		
3:05 PM	123 Any Street	PM Dropoff	NORTH 00	BUS COMPANY NAME		

Information

Contacts: Student contact information from school database. Contact school office for changes.

Map: showing location of stops

To PDF: Create PDF download of busing information

+ Add Student
Add another student to your account
- My Students
List students on your account
✉ My Subscriptions

[About](#)
[Contact](#)
[Privacy Statement](#)
[Parent Portal](#)
[Professional Portal](#)
Language: English (Canada)





What else can I access through the Parent Portal?

Selecting ‘**Parent**’ from the drop-down menu bar reveals additional links:

My Students: Displays the transportation information on file for the students you’ve added to your account.

Media Library: A listing of STSTB policy, practice, and procedure documents.

My Subscriptions: this feature is not active. Continue to use Bus Status for delay, cancellation, and other route notifications.

My Account: Change current email assigned to account, disable/enable account, change your password, and delete your account.

What other information is available?

Selecting ‘**Public**’ from the drop-down menu bar reveals additional tools which are also available to the general public through our ststb.ca website:

School Information: Search for individual school address, phone number, and catchment zone (boundary) map.

Which School do I Attend?: Enter your address, school board, grade and program to find out what school your address is zoned for.

Can I Ride a Bus?: Enter your address, school board, grade, and program to find out if your address is eligible for school bus transportation.

